

# Module (Management)

## Management and Security of e-Business

<p><b><u>e-Business Applications, Architectures, Integration</u></b></p> <p><b>MODULE (APPLICATIONS): e-Business Strategies and Applications:</b> Chapter 1: e-Business - From Strategies to Applications Chapter 2: e-Business Applications (CRMs, ERPs, eMarkets, SCM, ASPs, Portals) Chapter 3: From Strategies to Solutions -- A Planning Methodology Chapter 4: IT Infrastructure -- Overview of Enabling Technologies Chapter 5: Applications State of the Practice, Market, and Art</p> <p><b>MODULE (ARCHITECTURES): Solution Architectures Through Components</b> Chapter 1: Solution Architecture Overview Chapter 2: Enterprise Application Architectures -- Component-based Approach Chapter 3: Enterprise Data Architectures in Web-XML Environments Chapter 4: Implementing Architectures -- Concepts and Examples Chapter 5: Architectures State of the Practice, Market, and Art</p> <p><b>MODULE (INTEGRATION): Enterprise Application Integration and Migration</b> Chapter 1: Integration with Existing (Including Legacy) Applications -- An Overview Chapter 2: Enterprise and Inter-Enterprise Application Integration (EAI/eAI) Chapter 3: Data Warehouses and Data Mining for Integration Chapter 4: Migration Strategies and Technologies Chapter 5: Integration State of the Practice, Market, and Art</p>	<p><b><u>Background and Management</u></b></p> <p><b>MODULE (OVERVIEW); The Big Picture</b> Chapter 1: e-Business and 3G Distributed Systems --From Strategies to Working Solutions</p> <p><b>MODULE (EXAMPLES); Case Studies &amp; Examples</b> Chapter 2: Case Studies and Examples</p> <p><b>MODULE (MANAGEMENT): Management and Security</b> Chapter 1: e-Business Management in Practice Chapter 2: Management Platforms for Network and Systems Management Chapter 3: Security Management - Approaches and Technologies Chapter 4: Security Solutions -- Using Technologies to Secure Systems Chapter 5: Management State of the Practice, Market, and Art</p> <p><b>MODULE (TUTORIALS): Tutorials and Detailed Discussions on Special Topics</b> Chapter 1: Network Technologies -- A Tutorial Chapter 2: Object-Oriented, Java, and UML -- A Tutorial Chapter 3: Database Technologies and SQL -- A Tutorial Chapter 4: Web Engineering and XML Processing -- A Closer Look Chapter 5: CORBA -- A Closer Look</p>
<p><b><u>The Enabling IT Infrastructure</u></b></p> <p><b>MODULE (PLATFORMS): Platforms for Mobile and EC/EB Applications</b> Chapter 1: Mobile Computing Platforms -- Mobile Application Servers Chapter 2: e-Commerce Platforms for C2B Trade-- The Commerce Servers Chapter 3: B2B Platforms and Standards -- The B2B Servers Chapter 4: Platforms for Multimedia and Collaboration Chapter 5: Platforms State of the Practice, Market, and Art</p> <p><b>MODULE (MIDDLEWARE) : Application Connectivity Through Middleware</b> Chapter 1: Middleware Principles and Basic Middleware Services Chapter 2: Web, XML, Semantic Web, and Web Services Chapter 3: Distributed Objects: CORBA, J2EE, .NET, SOAP, and EJBs Chapter 4: Enterprise Data and Transaction Management Chapter 5: Middleware State of the Practice, Market, and Art</p> <p><b>MODULE (NETWORKS): Network Services and Network Architectures</b> Chapter 1: Principles of Communication Networks Chapter 2: Network Architectures and Interconnectivity Chapter 3: Wireless and Broadband Networks -- Next Generation Networks: Chapter 4: IP-based Networks and the Next Generation Internet Chapter 5: Networks State of the Practice, Market, and Art</p>	

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# MODULE (Management): Management and Security Issues

## Module Overview

IS management is becoming more difficult and more important at the same time in e-business environments. As this pace of technology changes increases, it is tempting to give up and wait for the next wave to come around. But the survival of most organizations in today's increasingly digital economy is dependent on technology – so the technology must be managed properly. The focus of this module is on the management and support aspects of distributed systems with special attention to e-business. First two chapters focus on the management issues. Specifically, the planning, organizing, staffing, and monitoring/control activities in e-business environments are discussed in Chapter 1. The emerging area of "management platforms" is discussed in Chapter 2 to show how technologies themselves can be used to manage other technologies such as networks, databases, and computer systems. The last two chapters concentrate on the vital issue of security. Chapter 3 discusses the security management approaches and introduces the basic cryptography techniques. Chapter 4 concludes this module by showing how to develop security solutions for networks, middleware and applications issues.

## Reader Background Expected

This Module is written for people with basic background in computing. The information contained in the Overview Module is highly recommended as a prerequisite. In addition, the Network, Middleware, and Platform modules provide needed background for the management platform and security chapters (chapters 2, 3, 4).

## Module Case Studies

### XYZCorp Case Study: Management Task

The focus of the XYZCorp case study in this module is on the Management Task (Figure 1). The purpose of this task is to develop a management approach which shows how the XYZCorp IT assets will be managed and secured. Specifically, the following projects have been initiated as part of this task:

- 1). Establish an overall management approach. This involves specifying a planning, organizing, staffing, and monitoring/control approach. This project will be discussed at the end of Chapter 1 of this module.
- 2) Choose a management platform that can monitor and control the IT assets (networks, databases, applications, middleware) being used by XYZCorp. This project will be discussed at the end of Chapter 2 of this module.

3) Develop a security management approach that can be used to secure the IT assets of XYZCorp. This project will be discussed at the end of Chapter 3 of this module.

4) Build a security solution that will actually secure the IT assets based on the management approach developed in project 3. This project will be discussed at the end of Chapter 4 of this module.

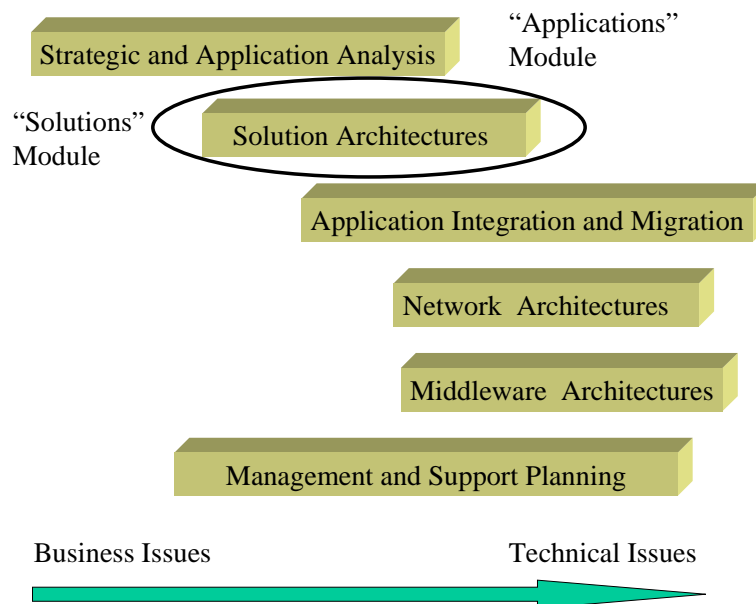


Figure 2: XYZCorp Planning Tasks.

### Additional Case Studies and Examples

Several additional case studies and examples are discussed in the chapters of this module. A number of case studies that are relevant to the topics discussed in this module appear regularly in trade magazines, vendor documents, web sites and books. Chapter 5 of this module gives a sample of relevant case studies and points to numerous sources for additional case studies and examples.

In addition, the following case studies in the "Case Studies and Examples" Chapter of the "Overview" Module can be used to illustrate different aspects of the material in this module:

Section 2.5 A Financial Marketplace. After reviewing this case study, you can choose a management and security approach for this marketplace

Section 2.9 A Customer Relationship Management Portal. Can you develop a management and security approach for this system?

Section 2.12.1 Hewlett Packard's Migration to Client/Server Architecture. This is an interesting "classical" case study about architectures. How would you manage this transition.

## MODULE CONTENTS -- HIGH LEVEL

### 2 MANAGEMENT PLATFORMS FOR NETWORK AND SYSTEMS MANAGEMENT

- 2.1 INTRODUCTION
- 2.2 MANAGEMENT PLATFORM CONCEPTS
- 2.3 NETWORK MANAGEMENT PLATFORMS -- THE STARTING POINT
- 2.4 ENTERPRISE NETWORK MANAGEMENT SYSTEMS
- 2.5 SYSTEMS MANAGEMENT -- GOING BEYOND NETWORK MANAGEMENT
- 2.6 EXAMPLE OF SYSTEMS MANAGEMENT -- THE TELECOM OPERATION SUPPORT SYSTEMS (OSSs)
- 2.7 EXAMPLES OF MANAGEMENT PLATFORMS
- 2.8 CASE STUDY -- MANAGING A VIDEO ON DEMAND SYSTEM
- 2.9 CHAPTER SUMMARY
- 2.10 REVIEW QUESTIONS AND EXERCISES
- 2.11 CASE STUDY: NETWORK MANAGEMENT FOR XYZCORP
- 2.12 REFERENCES

### 3 SECURITY MANAGEMENT: APPROACHES AND TECHNOLOGIES

- 3.1 INTRODUCTION
- 3.2 SHORT CASE STUDIES -- PROTECTING THE IT ASSETS FROM INTERNAL ATTACKS
- 3.3 DEFINITIONS AND CONCEPTS
- 3.4 ESTABLISHING SECURITY REQUIREMENTS
- 3.5 MANAGEMENT ISSUES IN SECURITY
- 3.6 BASIC CRYPTOGRAPHY
- 3.7 AUTHENTICATION AND AUTHORIZATION
- 3.8 CERTIFYING AUTHORITIES AND THE PUBLIC KEY INFRASTRUCTURE (PKI)
- 3.9 PUTTING THE PIECES TOGETHER -- A METHODOLOGY
- 3.10 CHAPTER CASE STUDY: SECURITY FOR AN INVESTMENT COMPANY (GRQ)
- 3.11 ADDITIONAL CASE STUDIES AND EXAMPLES OF SECURITY
- 3.12 CHAPTER SUMMARY
- 3.13 REVIEW QUESTIONS AND EXERCISES
- 3.14 REFERENCES

### 4 SECURITY SOLUTIONS-- USING TECHNOLOGIES TO SECURE SYSTEMS

- 4.1 INTRODUCTION
- 4.2 ENTERPRISE NETWORK AND INTERNET SECURITY
- 4.3 WIRELESS NETWORK SECURITY
- 4.4 FIREWALLS -- PROTECTING THE ENTERPRISE SYSTEMS
- 4.5 OPERATING SYSTEM AND LOCAL SOFTWARE SECURITY -- A QUICK OVERVIEW
- 4.6 MIDDLEWARE SERVICES SECURITY
- 4.7 WEB-XML SECURITY AND SSL
- 4.8 DISTRIBUTED APPLICATION PROTECTION
- 4.9 PUTTING THE PIECES TOGETHER -- BUILDING A SECURITY SOLUTION
- 4.10 CHAPTER CASE STUDY -- SECURITY SOLUTION FOR GRQ
- 4.11 SUMMARY AND CONCLUSIONS
- 4.12 REFERENCES

### 5 MANAGEMENT STATE OF THE PRACTICE, MARKET, AND ART

- 5.1 INTRODUCTION
- 5.2 STATE OF THE PRACTICE -- CASE STUDIES AND EXAMPLES
- 5.3 STATE OF THE MARKET -- COMMERCIAL PRODUCTS
- 5.4 STATE OF THE ART -- RESEARCH AND TRENDS
- 5.5 EXERCISES

## MODULE CONTENTS -- DETAILED

### 1 E-BUSINESS MANAGEMENT IN PRACTICE

- 1.1 INTRODUCTION
- 1.2 STRATEGIC ISSUES IN E-BUSINESS MANAGEMENT -- AN OVERVIEW
- 1.3 IS PLANNING IN MODERN ENTERPRISES
  - 1.3.1 *Overview of Planning in Enterprises*

- 1.3.2 *The Planning Process*
- 1.3.3 *Business Strategic Planning*
- 1.3.4 *Information Systems Strategic Planning*
- 1.3.5 *IT Infrastructure Planning*
- 1.3.6 *Resource and Cost Estimation/Evaluation*
- 1.4 ORGANIZATIONAL STRUCTURES AND CENTRALIZATION/DECENTRALIZATION
  - 1.4.1 *Overview of Organizational Structure Design*
  - 1.4.2 *Organizational Design in Real-Time Enterprises*
  - 1.4.3 *Centralization/Decentralization Debate*
  - 1.4.4 *Interdependency Management in e-Business Environments*
  - 1.4.5 *Impact on Management Roles*
- 1.5 DEVELOPMENT, DEPLOYMENT AND STAFFING FOR SUCCESS
  - 1.5.1 *Overview*
  - 1.5.2 *Development and Deployment of Distributed Applications*
  - 1.5.3 *Acquisition and Installation of Enabling IT Infrastructure*
  - 1.5.4 *Outsourcing the IT Infrastructure*
  - 1.5.5 *Staffing Considerations*
  - 1.5.6 *Training Considerations*
- 1.6 MONITORING AND CONTROL OF IT ASSETS
  - 1.6.1 *Overview*
  - 1.6.2 *Monitoring and Control Functions: Faults, Security and Performance*
  - 1.6.3 *Management Platforms -- Technologies to Manage Technologies*
  - 1.6.4 *Customer Contact and Operational Support*
- 1.7 AN EXAMPLE: MANAGEMENT AND SUPPORT FOR XYZCORP
  - 1.7.1 *Example of Information System Plan*
  - 1.7.2 *Example of Organization Structure Design*
  - 1.7.3 *A Deployment and Support Program*
- 1.8 MANAGEMENT SUMMARY AND TRENDS
- 1.9 REVIEW QUESTIONS AND EXERCISES
- 1.10 REFERENCES

## **2 MANAGEMENT PLATFORMS FOR NETWORK AND SYSTEMS MANAGEMENT**

- 2.1 INTRODUCTION
- 2.2 MANAGEMENT PLATFORM CONCEPTS
  - 2.2.1 *Conceptual Overview*
  - 2.2.2 *Fault Management Overview*
  - 2.2.3 *Performance Management Overview*
  - 2.2.4 *Security Management Overview*
  - 2.2.5 *Accounting Management Overview*
  - 2.2.6 *Configuration Management Overview*
  - 2.2.7 *Management Platform High Level Architecture*
  - 2.2.8 *Organizational and Support Considerations*
- 2.3 NETWORK MANAGEMENT PLATFORMS -- THE STARTING POINT
  - 2.3.1 *Overview*
  - 2.3.2 *Historical Developments in Network Management*
  - 2.3.3 *TCP/IP Network Management: Simple Network Management Protocol (SNMP)*
  - 2.3.4 *OSI/ISO Network Management Standard: CMIS/CMIP*
- 2.4 ENTERPRISE NETWORK MANAGEMENT SYSTEMS
  - 2.4.1 *LAN and VLAN Network Management Systems*
  - 2.4.2 *Wireless Network Management*
  - 2.4.3 *SNA Network Management: NetView*
  - 2.4.4 *Enterprise Network Management – Putting the Pieces Together*
- 2.5 SYSTEMS MANAGEMENT -- GOING BEYOND NETWORK MANAGEMENT
  - 2.5.1 *Overview*
  - 2.5.2 *Distributed Applications Management*

- 2.5.3 *Middleware Management*
- 2.6 EXAMPLE OF SYSTEMS MANAGEMENT -- THE TELECOM OPERATION SUPPORT SYSTEMS (OSSs)
  - 2.6.1 *Overview*
  - 2.6.2 *Telecom Services at a Glance*
  - 2.6.3 *The Telecommunications Management Network (TMN) Model*
  - 2.6.4 *OSS Configurations and Examples*
- 2.7 EXAMPLES OF MANAGEMENT PLATFORMS
  - 2.7.1 *Overview*
  - 2.7.2 *Initial Effort -- OSF Distributed Management Environment (DME)*
  - 2.7.3 *IBM Tivoli ([www.tivoli.com](http://www.tivoli.com))*
  - 2.7.4 *HP Openview (<http://www.openview.hp.com/>)*
  - 2.7.5 *Computer Associates Unicenter (<http://www3.ca.com/Solutions/>)*
  - 2.7.6 *BMC Patrol (<http://www.bmc.com/>)*
  - 2.7.7 *Technology Applications in Management Platforms*
- 2.8 CASE STUDY – MANAGING A VIDEO ON DEMAND SYSTEM
- 2.9 CHAPTER SUMMARY
- 2.10 REVIEW QUESTIONS AND EXERCISES
- 2.11 CASE STUDY: NETWORK MANAGEMENT FOR XYZCORP
- 2.12 REFERENCES

### 3 SECURITY MANAGEMENT: APPROACHES AND TECHNOLOGIES

- 3.1 INTRODUCTION
- 3.2 SHORT CASE STUDIES -- PROTECTING THE IT ASSETS FROM INTERNAL ATTACKS
  - 3.2.1 *Global Retailer*
  - 3.2.2 *FBI*
  - 3.2.3 *Verizon*
  - 3.2.4 *Ethical and Organizational Issues in these Cases*
- 3.3 DEFINITIONS AND CONCEPTS
  - 3.3.1 *Overview*
  - 3.3.2 *Evolution of Security -- The DARPA View*
  - 3.3.3 *Security at Various Layers -- A Quick Glance*
  - 3.3.4 *Security Design -- Sneak Preview*
- 3.4 ESTABLISHING SECURITY REQUIREMENTS
  - 3.4.1 *External Factors that Drive Security Requirements*
  - 3.4.2 *Organizational Requirements*
  - 3.4.3 *Protection Policies*
- 3.5 MANAGEMENT ISSUES IN SECURITY
  - 3.5.1 *Overview*
  - 3.5.2 *Organizing for Security: Roles and Responsibilities*
  - 3.5.3 *Security Awareness*
  - 3.5.4 *Security Training*
  - 3.5.5 *The Role of Organizational Computing Models*
  - 3.5.6 *Risk Management*
  - 3.5.7 *Security Trust Models*
- 3.6 BASIC CRYPTOGRAPHY
  - 3.6.1 *Cryptography Overview*
  - 3.6.2 *Symmetric Key Encryption -- The Conventional Approach*
  - 3.6.3 *Public Key (Asymmetric) Cryptography*
  - 3.6.4 *Security Key Considerations: Performance and Protection*
  - 3.6.5 *Digital Signatures*
  - 3.6.6 *Maintaining Integrity of Information Through Message Digests*
  - 3.6.7 *Digital Envelopes -- Combining Symmetric and Asymmetric Key Systems*
  - 3.6.8 *Man in the Middle – Security Weakness of Public Key Systems*
- 3.7 AUTHENTICATION AND AUTHORIZATION
  - 3.7.1 *Authentication*

- 3.7.2 *Authorization and Access Control*
- 3.7.3 *Accountability and Assurance*
- 3.8 CERTIFYING AUTHORITIES AND THE PUBLIC KEY INFRASTRUCTURE (PKI)
  - 3.8.1 *Overview*
  - 3.8.2 *Certifying Authorities (CAs)*
  - 3.8.3 *Digital Certificates*
  - 3.8.4 *Players in PKI – Standards and Technology Providers*
- 3.9 PUTTING THE PIECES TOGETHER – A METHODOLOGY
  - 3.9.1 *Overview*
  - 3.9.2 *Description of the Methodology*
  - 3.9.3 *Detailed Risk Analysis Through Attack Trees*
  - 3.9.4 *Development of Countermeasures and Risk Mitigation*
  - 3.9.5 *Updating System Designs*
  - 3.9.6 *Conclusions*
- 3.10 CHAPTER CASE STUDY: SECURITY FOR AN INVESTMENT COMPANY (GRQ)
  - 3.10.1 *Overview*
  - 3.10.2 *System Conceptual Model*
  - 3.10.3 *High Level Security Risks*
  - 3.10.4 *Security Requirements*
  - 3.10.5 *Management Approach*
  - 3.10.6 *Detailed Risk Analysis and Countermeasures*
  - 3.10.7 *Choosing Enabling Security Technologies as Countermeasures*
- 3.11 ADDITIONAL CASE STUDIES AND EXAMPLES OF SECURITY
  - 3.11.1 *Standard Chartered Bank, Americas Front Office: Remote Access Disaster Recovery/ Business Continuity Plan*
  - 3.11.2 *CNN Denial of Service Attack*
  - 3.11.3 *Case Study: Power and Energy*
  - 3.11.4 *Analysis of IT Security in Pharmaceutical Trials*
  - 3.11.5 *Example: Security in Healthcare*
- 3.12 CHAPTER SUMMARY
- 3.13 REVIEW QUESTIONS AND EXERCISES
- 3.14 REFERENCES

## **4 SECURITY SOLUTIONS-- USING TECHNOLOGIES TO SECURE SYSTEMS**

- 4.1 INTRODUCTION
- 4.2 ENTERPRISE NETWORK AND INTERNET SECURITY
  - 4.2.1 *Overview*
  - 4.2.2 *Physical Network Access Security*
  - 4.2.3 *AAA Servers and Remote Access Dial-in User Service (RADIUS)*
  - 4.2.4 *Internet Layer Security Protocols - VPNs and IPsec*
- 4.3 WIRELESS NETWORK SECURITY
  - 4.3.1 *Overview*
  - 4.3.2 *Wireless LAN Security*
  - 4.3.3 *Cellular Wireless Network Security*
- 4.4 FIREWALLS -- PROTECTING THE ENTERPRISE SYSTEMS
  - 4.4.1 *Overview*
  - 4.4.2 *Firewall Configurations*
  - 4.4.3 *Firewall Design Issues and Firewall Policies*
- 4.5 OPERATING SYSTEM AND LOCAL SOFTWARE SECURITY -- A QUICK OVERVIEW
  - 4.5.1 *Operating System Security Overview*
  - 4.5.2 *Database and Transaction Security Overview*
- 4.6 MIDDLEWARE SERVICES SECURITY
  - 4.6.1 *Introduction*
  - 4.6.2 *Overview of Middleware and Middleware Platforms*

- 4.6.3 *Selected Examples of Middleware Security*
- 4.7 WEB-XML SECURITY AND SSL
  - 4.7.1 *Overview*
  - 4.7.2 *General Web Security Considerations*
  - 4.7.3 *XML Security*
  - 4.7.4 *Secure Socket Layer (SSL) for Web Security*
  - 4.7.5 *S-HTTP (Secure HTTP)*
- 4.8 DISTRIBUTED APPLICATION PROTECTION
  - 4.8.1 *Overview*
  - 4.8.2 *Client Side Security*
  - 4.8.3 *Web Server Tier (Middle Tier) Security*
  - 4.8.4 *Back-end System Security*
  - 4.8.5 *Email Security -- S/MIME and PGP*
  - 4.8.6 *Electronic Payment Security Through SET*
  - 4.8.7 *Mobile Applications Security*
  - 4.8.8 *Additional Application Security*
- 4.9 PUTTING THE PIECES TOGETHER -- BUILDING A SECURITY SOLUTION
  - 4.9.1 *Overview*
  - 4.9.2 *Establishing a Solution Architecture*
  - 4.9.3 *Intrusion Threats Due to Networks*
  - 4.9.4 *Intrusion Threats Due to Middleware*
  - 4.9.5 *Intrusion Threats for Applications*
  - 4.9.6 *Evaluating Security Versus Availability*
- 4.10 CHAPTER CASE STUDY – SECURITY SOLUTION FOR GRQ
- 4.11 SUMMARY AND CONCLUSIONS
- 4.12 REFERENCES

## **5 MANAGEMENT STATE OF THE PRACTICE, MARKET, AND ART**

- 5.1 INTRODUCTION
- 5.2 STATE OF THE PRACTICE – CASE STUDIES AND EXAMPLES
  - 5.2.1 *General Electric Becomes a Real-Time Enterprise*
  - 5.2.2 *How Companies Manage Channel Conflicts*
  - 5.2.3 *The Changing Landscape of e-Business -- How Some Companies are Surviving*
  - 5.2.4 *Rand McNally Competes with MapQuest*
  - 5.2.5 *DoD Battles IT Bureaucracy*
  - 5.2.6 *Union Pacific Gets Back on Track*
  - 5.2.7 *What Went Wrong with Boo.com*
  - 5.2.8 *How HCA Brought Business and IT Together*
  - 5.2.9 *Kraft Foods Approach to Align Business and IT*
  - 5.2.10 *Safeco's Alignment Strategy—Same CIO and Business Strategy Planner*
  - 5.2.11 *Aerosoles Uses an ASP*
  - 5.2.12 *Managing Information Technology Assets at American Home Products*
  - 5.2.13 *Network Security Threat Analysis in Real-time*
  - 5.2.14 *beBetter Networks Chooses a FireWall*
  - 5.2.15 *Centex Avoids the Nimda Worm*
- 5.3 STATE OF THE MARKET -- COMMERCIAL PRODUCTS
  - 5.3.1 *State of the Market in Management Platforms*
  - 5.3.2 *State of the Market in Security*
- 5.4 STATE OF THE ART -- RESEARCH ISSUES AND TRENDS
  - 5.4.1 *Overview*
  - 5.4.2 *Evolution of Real-Time Enterprises*
  - 5.4.3 *Technology Applications in Management Platforms*
  - 5.4.4 *Security and Intrusion Tolerance State of the Art*
- 5.5 EXERCISES